

## PATENT

## IN THE UNITED STATE PATENT AND TRADEMARK OFFICE

In re application of : Cox  
For : BEHAVIOR EXPERTS IN eSERVICE MANAGEMENT  
(BeX)  
Serial Number : 10/032967  
Filing Date : October 26, 2001  
Examiner :  
Attorney Docket : 08827.0008


**POWER TO INSPECT AND MAKE COPIES**

Honorable Commissioner of  
Patents and Trademarks  
Washington, DC 20231

Dear Sir:

The undersigned attorney hereby authorizes DIGIPAT, its representatives, Terry Kramer, Jackie Brown, Jon James, Victor Telleria, William Rhodes and Darren Richardson of 2001 Jefferson Davis Highway, Suite 1111, Arlington, Virginia 22202, to inspect and make copies of the file for the above-identified application. Copies of the executed Revocation of Power of Attorney or Authorization of Agent, Power of Attorney or Authorization of Agent, and Statement Under 37 C.F.R. § 3.73(b) for this application are attached.

Respectfully submitted,

  
Teresa M. Arroyo  
Reg. No. 50,015

MCKENNA, LONG & ALDRIDGE LLP  
1900 K Street, N.W.  
Washington, DC 20006  
Tel. No.: 202-496-7500  
Fax No.: 202-496-7756

Date: January 28, 2003

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PTO/SB/82 (10-00)

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<b>REVOCATION OF POWER OF ATTORNEY OR AUTHORIZATION OF AGENT</b>	Application Number	10/032967
	Filing Date	10/26/2001
	First Named Inventor	Cox
	Group Art Unit	
	Examiner Name	
	Attorney Docket Number	08827.0007

I hereby revoke all previous powers of attorney or authorizations of agent given in the above-identified application:

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Statement under 37 CFR 3.73(b) is enclosed. (Form PTO/SB/96)

## SIGNATURE of Applicant or Assignee of Record

Name

Signature

Date

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# POWER OF ATTORNEY OR AUTHORIZATION OF AGENT

Application Number	10/032967
Filing Date	10/26/2001
First Named Inventor	Cox
Title	Behavior eXperts in eService Management (BeX)
Group Art Unit	
Examiner Name	
Attorney Docket No.	08827.0007

I hereby appoint:

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OR

☒ Firm or Individual Name

McKenna Long &amp; Aldridge LLP

Address 1900 K Street, N.W.

City Washington

State

D.C.

Zip

20006

Country USA

Telephone

(202) 496-7500

Fax

(202) 496-7756

I am the:

☐ Applicant/Inventor.

☒ Assignee of record of the entire interest. See 37 CFR 3.71.  
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SIGNATURE of Applicant or Assignee of Record

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**STATEMENT UNDER 37 CFR 3.73(b)**Applicant/Patent Owner: CoxApplication No./Patent No.: 10/032967Filed/Issue Date: 10/26/2001Entitled: Behavior eXperts in eService Management (BeX)Panacea Inc.  
(Name of Assignee)

, a

corporation

Type of Assignee, e.g., corporation, partnership, university, government agency, etc.

states that it is:

1. ☒ the assignee of the entire right, title, and interest; or
2. ☐ an assignee of less than the entire right, title and interest.  
The extent (by, percentage) of its ownership interest is \_\_\_\_\_ %

In the patent application/patent identified above by virtue of either:

- A. ☒ An assignment from the inventor(s) of the patent application/patent identified above. The assignment was recorded in the United States Patent and Trademark Office at Reel 011253, Frame 0866, or for which a copy thereof is attached.

OR

- B. ☐ A chain of title from the inventor(s) of the patent application/patent identified above, to the current assignee as shown below:

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- [ ] Copies of assignments or other documents in the chain of title are attached.  
[NOTE: A separate copy (i.e., the original assignment document or a true copy of the original document) must be submitted to Assignment Division in accordance with 37 CFR Part 3, if the assignment is to be recorded in the records of the USPTO. See MPEP 302.08]

The undersigned (whose title is supplied below) is authorized to act on behalf of the assignee.

1-17-03  
Date

James A. Keller  
Typed or printed name  
James A. Keller  
Signature  
EXP-CFO  
Title